

*Brought to you by the Office of Children's Services, Department of Health and Social Services.
Special thanks to the RCCY Training Grantee, Alaska Children's Services, for facilitation of this event and
to the Mental Health Trust for the use of the facility.*

We are delighted to welcome you all to the second annual RCCY Provider Summit; the finale of the 2010 Training Year. We've listened to your training wish lists over the past twelve months and we hope to be able to bring you an energizing, educational and relevant conference. We are gathered here because we all share the common purpose of providing the highest quality care to those children and youth of Alaska, who, for a wide variety of reasons, need a place to live and to be cared for, outside of their own homes.

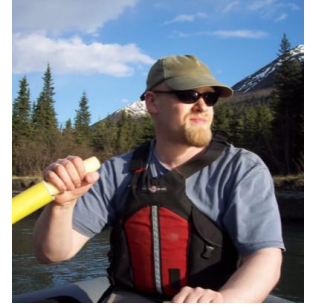
We have a busy schedule over the next two days, as we hear from colleagues, friends, and guests from near and far. On Thursday morning, our keynote presenter, Tom Terez, will focus on how to bring out the best in the people we work with & supervise; on Friday, Tom will help organizations focus on succession planning for leadership positions in residential care. We will get up to date information from the State of Alaska DHSS on Medicaid Billing, Licensing, the OCS Practice Model, Parenting with Love & Limits, and the Alaska Screening Tool. Master Mentor, Drenda Tigner will skillfully guide us through the process of a Medicaid Audit. The complex issues of co-occurring disorders, sensory processing disorders, and childhood trauma will all be explored. Most of you, at one point or another, have worked with one of OCS's psychiatric nurses – we will have a chance to meet the team of nurses for a Friday lunchtime Q & A session.

Of course, this Summit also provides a rare opportunity for you to socialize and interact with colleagues and friends from around this vast State. We hope you take the time to catch up with old friends and make new ones. Have fun - we honor the work that you do every day and thank you for it.

The Organizing Committee

Meet Our Summit Presenters

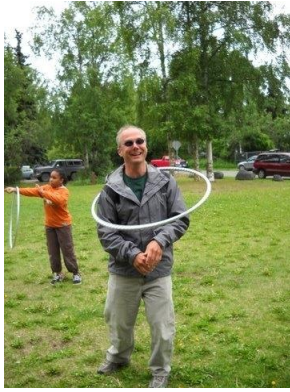
Joshua Arvidson is the Director of the Alaska Child Trauma Center and Co-Director of the National Complex Trauma Treatment Network, a Category II Research, Training and Development Site within the National Complex Trauma Network. Joshua is the current Board President for Focus Inc., a Developmental Disabilities and Infant Learning Agency in Alaska. Joshua frequently trains and presents at state-wide and national conferences on the impacts of child abuse, trauma treatment, assessment and system and program development. Joshua is also an Affiliate Professor for the University of Alaska Anchorage's Department of Social Work where he teaches graduate and undergraduate courses on complex trauma.



Robert Bagley received his Bachelors Degree in Family Science from Brigham Young University and his Masters in Child and Family Development and his Doctorate in Marriage and Family Therapy both from the University of Georgia. In addition to training in Marriage and Family Therapy, Dr. Bagley has experience providing trauma-focused therapy to individuals suffering from Post-Traumatic Stress Disorder. He has been involved with providing trauma therapy to the homeless as well as women transitioning from prison back into the workforce. Dr. Bagley currently enjoys running the Parenting with Love and Limits program for the Department of Juvenile Justice in Anchorage. Dr. Bagley grew up in Arizona, Utah and Wyoming. He served in various leadership roles during the two years he served as an LDS Missionary in Georgia, Alabama and Florida. He has also worked with young men as a Scoutmaster. He enjoys water sports, snow skiing, gardening, camping and technology. He is the father of six-children and wishes that someone had taught him Parenting with Love and Limits sooner.

Karen Darby is the Deputy Chief for the Section of Certification & Licensing. She graduated with a Bachelor's of Science degree in Early Childhood Education from Southern Connecticut State University. Since 1985, Karen has held a variety of positions working with young children including caregiver, camp director, child care facility director, and teacher. In 1998, Karen began working with the Municipality of Anchorage as a child care facilities licensing inspector, eventually moving to the State of Alaska supervising the South Central child care facilities licensing. Her move to Certification & Licensing came in 2006. She assists in overseeing the Residential Licensing and Background Check Programs and is the regulations specialist for the section.





Travis Erickson serves as the Regional Manager for the Office of Children’s Services and as adjunct faculty for the Human Services Department at the University of Alaska Anchorage. Travis’ passion for child welfare reform is fueled by his varied personal experiences with the child welfare and juvenile justice systems. As a youth he spent several years in foster, relative and group home care and saw firsthand some of the best and worst the system had to offer. As an adult, through a combination of professional experience and the trial by fire known as parenting, he has developed a great sense of appreciation for the efforts made by his parents and others who helped guide him as a youth and for the values instilled in him from an early age by the many people who cared enough to invest the time. He started with the Office of Children’s services in 1994 as a volunteer and has held many roles throughout the organization. Through his personal and professional child welfare experience, he has become a true believer in the idea of making decisions as a team and believes the practical application of this simple concept is one of the keys to systems reform. He intends to continue working for the Office of Children’s Services until the Anchorage Daily News publishes a front page story describing the organization as a community asset. He enjoys releasing endorphins through exercise, learning new things, traveling, looking at the color blue and sharing juvenile humor with his children.

Mark Haines-Simeon Mark Haines Simeon works for the DHSS/Division of Behavioral Health, Policy & Planning Section. His scope of responsibility includes the Program Integrity unit, the Research unit, the AKAIMS unit, the Utilization Review unit and the FASD Waiver unit. Mark’s research background include studies of families who adopted, fostered, or birthed HIV/AIDS children; community needs assessments, “Family Stress and Dysfunction”, “Elder Abuse”, and “Child Maltreatment”; longitudinal studies examining state funding policies and follow-up of support services for special-needs adoptions. Academically, Mark has served as an adjunct professor at the University of Alaska for coursework related to social work and research. He has published articles in the *Child & Adolescent Social Work Journal*, as well as multiple monographs. Mark worked for over 20 years in mental health and substance abuse treatment settings in Montana, Washington, Iowa and Alaska. Mark earned a BA at Morningside College in Sioux City Iowa; a M.Div. from the Claremont Graduate School (STC); a MSW from the University of Iowa. He has received additional education through the Wesley Theological Seminary, Washington, DC on theology and ethics in politics and public policy.



Pam Miller has been working with Medicaid for the Division of Behavioral Health since 1997. Pam’s first six years were in Quality Assurance for community based mental health and developmental disabilities services. She has been managing Children’s inpatient Medicaid services since 2003. Pam holds an MSW from the University of Illinois, Chicago and an MPA from University of Alaska Anchorage.



Randy Moss is a licensed psychologist and current Executive Director of the Co-Occurring Disorders Institute, Inc. (CoDI). He has been a frequent trainer and speaker at statewide conferences and a trainer for agencies across Alaska. With over 25 years of practice including working in rural Alaska, Dr. Moss is familiar with the range of issues facing practitioners in the state. A specialist in dual diagnosis, he brings the latest research and model practices

to life in interactive and entertaining presentations. CoDI was the Behavioral Health Integration contractor for the state and Dr. Moss headed the technical assistance and evidence based practice education components. Active in system change and encouraging clinical excellence through strong relationships combined with deep understanding of the needed clinical skills, Dr. Moss has real life experience to share with the learners. Randy has a Master from the University of Utah and his Ph.D. from Brigham Young University. He is a nationally certified addictions counselor. He has been in private practice, administered a residential treatment program, managed a behavioral health department for a large corporation and provided technical assistance and program development consultation to many agencies. His family is first and the equality of care for all people is his passion. Loves reading, fishing, music, and NCIS.

Michelle Parker began her career as a caregiver in a large variety of facilities including nursing homes, hospitals and home health. She attended Boise State University graduating as a licensed practical nurse. She also has college education in social work and psychology. While attending school, Michelle worked on the Neurology Unit at St. Alphonsus Hospital in Idaho. From there she



worked as a nurse at a state hospital as a part of the wound care treatment team and supervising / teaching the self administration of medication program. The bulk of Michelle's career has been working with children in residential facilities. Michelle started out as a nurse overseeing adults and children with mental health and/or physical/developmental disabilities, working her way up to the Administrator position over several residential facilities for children. Many of the facilities focused on specific areas such as autism, developmental delays with aggressive features, or medically acute children. Michelle has many years experience working with children suffering with mental health issues leading to difficulties with the legal system. For more than five years she co-facilitated a juvenile sex offender group and taught a sex education classes to caregivers working with adolescents who had been victims and/or perpetrators of sexual abuse. During that time, Michelle was also the person assigned to step in and support other facilities struggling with the licensing process, assisting the administrator to come up with solutions that would maintain a high standard of care for the residents while meeting state regulations. Michelle has worked for the Department of Health & Social Services since moving to Alaska in 2006.



Diana Steer Diana Steffen Steer is an Occupational Therapist, on faculty at UAA. She received her Bachelor of Science Degree in Occupational Therapy from Colorado State University and has won several awards of recognition for outstanding work within her practice. With extensive training in Fetal Alcohol Spectrum Disorder, Diana has applied her knowledge of the disorder to teach and support individuals who experience Fetal Alcohol Syndrome, and to provide training to their families, educators and service providers. Her primary goal is to build understanding, and be a pillar of support for those whose lives are impacted by FASD. In her private practice, Diana has been proactive in countless organizations to promote awareness, and helped to jumpstart diagnostic teams for those affected with FASD. *Forget-Me-Not Kids* was developed with the intention of helping children who do not qualify for Special Education in the school districts, and later morphed into contract and consulting in local clinics and rural school sites throughout the state of Alaska. Through her experience as an Occupational Therapist, Diana has provided much-needed assistance and care to Alaskans who would not otherwise be able to receive specialized support. Diana's fierce dedication and diligent work with FASD has increased overall visibility of the need, gained community support, and even sparked potential medical research.

Tom Terez is the author of *22 Keys to Creating a Meaningful Workplace*, founder of BetterWorkplaceNow.com and BuildaBetterWorkplace.com, developer of the 22 Keys approach to workplace engagement, and an international speaker on organizational performance and personal excellence. His writings have a worldwide following - at last count, his e-newsletter has subscribers from 126 countries.




Drenda Figner, Master Mentor In 1974, Drenda began her career as the director of the Domus Foundation; a residential program that helped "inner city gang youth" from the New York City area utilizing the Teaching Family, drawing the attention of two Teaching Family Model Founders and Pioneers, Mont Wolfe and Lonnie Phillips. They recruited her to come to Lawrence, Kansas; the original site of the Teaching Family Model. While at the University of Kansas, Drenda became the Director of Training; Consultant/Evaluator; and was a Research Assistant and earned her MA in Human Development and 43 Post Graduate Hours. Drenda joined the Presbyterian Hospitality House in 1988 to develop the Teaching Family Model, giving youth an opportunity to live in community based homes. Drenda soon became the Executive Director and developed community based programs that serve youth from all over the state. In addition to ensuring that PHH provides effective treatment; Drenda also trains, consults, and evaluates programs all over the state and country. She continues to demand quality care for young people that will someday be our nation's leaders.

Meet Your Summit Training Staff....



Kathi Grace, Addy Peters & Eric Boyer of the RCEY Training Dept. at Alaska Children's Services


 eboyer@akchild.org or apeters@akchild.org


 (907) 441 5074 or (907) 980 1499

....and Your OCS Program Manager



Deborah Craig (Right) administers our grants, authorizes activities (funding and placement) and liaises with our providers and the Department. Her goal is to provide support to the organizations providing services and to our children in care.

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 deborah.craig@alaska.gov

Know Your Colleagues RCCY Provider Agencies across the State:

FAIRBANKS	Family Centered Services of Alaska	Level IV, co-ed	Ph: 456 7010
	Presbyterian Hospitality House	6 residential units, Levels II & III, single-sex & co-ed	Ph: 456 6445
KOTZEBUE	Maniilaq Association Putyuk Home	Level II, co-ed	Ph: 442 7879
BARROW	North Slope Borough CYS	Level II, co-ed	Ph: 852 0263
NOME	Nome Community Center Children's Home	Level II, co-ed	Ph: 443 6572
MAT-SU VALLEY	Alaska Family Services' Dorothy Saxton & Rosa House	Levels II & III, co-ed & girls	Ph: 376 7233
BETHEL	Yukon Kuskokwim Health Corporation McCann Center	Level III, boys	Ph: 543 6802
KENAI	Kenai Peninsula Community Care Center	3 residential units, Levels II & III, co-ed & boys	Ph: 283 7635
ANCHORAGE	Salvation Army Booth Memorial	Level III, girls	Ph: 279 0522
	Alaska Baptist Family Services	Level III, boys	Ph: 349 2222
JUNEAU	Juneau Youth Services	5 residential units, Levels II, III & IV, single sex & co-ed	Ph: 789 4733
KETCHIKAN	Residential Youth Care	Levels II & III, co-ed	Ph: 225 4664
SITKA	Youth Advocates of Sitka Hanson House	Level III, co-ed	Ph: 747 8099

For more information on your fellow provider agencies, see www.hss.state.ak.us/ocs/ResidentialCare/